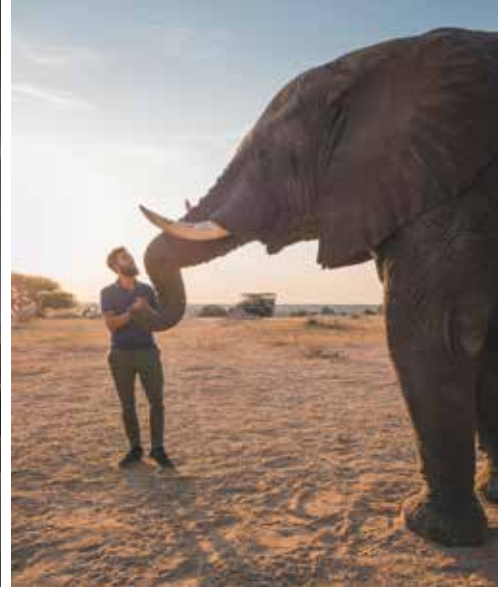




A SOULFUL SAFARI EXPERIENCE



# JABULANI TERMS & CONDITIONS 2021/2022



## GENERAL TERMS & CONDITIONS

### GENERAL:

- All terms and conditions, general or special, shall be interpreted and take effect according to the laws of South Africa. The Courts of South Africa shall have sole jurisdiction in respect of any claims, which may arise between the Client and Camp Jabulani (Pty) Ltd.
- Payment to Camp Jabulani (Pty) Ltd shall be at rates specified in the Rate Schedule, or as agreed in writing from time to time.
- Camp Jabulani (Pty) Ltd shall not be held responsible for any damage to or loss of any property whether belonging to the Client or any of the guests, nor shall Camp Jabulani (Pty) Ltd be responsible for any personal injury which may be sustained by any guests or by any directors, servants or agents of the Client, whether such damage or personal injury caused by Camp Jabulani (Pty) Ltd or its employees or otherwise. The Client hereby indemnifies Camp Jabulani (Pty) Ltd and all its directors, servants and agents against any claim of whatsoever nature that may be made against Camp Jabulani (Pty) Ltd by any of the guests or any of the directors, servants or agents of the Client in respect of such personal injury, loss or damage.

### CHILD POLICY:

- Children from 6 years are welcome to stay at the Superior Suites.
- Children of all ages are welcome at the Zindoga Villa.
- Parents are responsible for the safety of their own children.
- Age limit of 6 years applies to game drives and elephant activities, but it is also at the discretion of the guide/Elephant Master.
- All children, under the age of sixteen, must be accompanied by a responsible adult during game drives, bush walks and elephant activities.

## JABULANI TERMS & CONDITIONS 2021/2022



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## SALIENT TERMS & CONDITIONS:

- Rates are quoted in South African Rands, inclusive of taxes and are commissionable to registered travel trade companies as per the rate schedules or as communicated in writing.
- Under no circumstances shall Camp Jabulani (Pty) Ltd be held responsible for any losses or damages suffered by any Client as a result of the failure by any of its own clients/customers to perform his/her obligations to the Client, nor shall Camp Jabulani (Pty) Ltd be obliged to refund to the client, any payments or pre-payments in the event of the Client's failure to collect fees or other payments from any of its clients/customers.
- Check-in time is from 12:00, and check-out time is 11:00. Earlier check-in times, if requested, will be considered subject to the availability of rooms. In all instances, expected time of arrival must be advised.
- Camp Jabulani (Pty) Ltd, the owner, managers, officers, employees, agents, independent contractors and other persons who directly or indirectly assist with the operation or management of Camp Jabulani (Pty) Ltd and/or the associated subsidiary as well as their directors, officers, employees, agents and independent contractors or other guests or invitees of Camp Jabulani (Pty) Ltd.
- All guests will be required to settle their accounts for extras, telephone calls, spa treatment, etc. on departure. This can be done by credit card or local foreign currency notes.

## DEPOSITS, SETTLEMENTS & CANCELLATIONS:

### DEPOSIT, SETTLEMENT & CANCELLATION POLICY:

1. Bookings will be held on a provisional basis for 14 days only.
2. A 25% deposit is due within 14 days of confirmation.
3. Final payment is due 60 days prior to arrival.
4. 25% cancellation fee if cancelled 61 - 90 days prior to arrival.
5. 100% cancellation fee if cancelled 0 - 60 days prior to arrival.

### FESTIVE SEASON BOOKINGS (16 DEC - 9 JAN):

1. Bookings will be held on a provisional basis for 14 days only.
2. A 50% non-refundable prepayment is due within 14 days of confirmation.
3. Final payment is due 60 days prior to arrival.
4. 50% cancellation fee if cancelled more than 60 days prior to arrival.
5. 100% cancellation fee if cancelled 0 - 60 days prior to arrival.

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#### SHORT NOTICE BOOKINGS (WITHIN 60 DAYS OF TRAVEL):

1. Bookings will be held on a provisional basis for 7-14 days only.
2. Full payment to confirm.
3. 100% cancellation fee if cancelled.

#### DIRECT DEPOSITS:

Account Holder: Camp Jabulani (Pty) Ltd  
Bank: ABSA Private Bank, Brooklyn  
Branch No.: 631-145  
Account No.: 407 630 2654  
Swift Code: ABSAZAJJ  
Sort Code: 33534512

- NB: Copies of the deposit slip, reservation number as well as appropriate guest or group details must be mailed to Jabulani's Central Reservations' office to confirm payment and to update records.
- All credit card payments require a signed letter/fax of authorization from the cardholder, to debit the stated amount from the said card. Valid cards are American Express, Visa and MasterCard. This also applies to payment for extras at Jabulani if not done by the cardholder personally.

We reserve the right to cancel reservations should full payment not be made in time. We reserve the right to change and/or amend any rates, promotions, experiences, inclusions, restrictions or policies provided for within this contract and its addendums, at any time.

Cancellations are only valid if received in writing.

**Travel Insurance** – We highly recommend that all visitors are covered by a comprehensive travel insurance to protect them in the event of unforeseen cancellation. Such insurance should also cover emergency medical care requirements and evacuation.

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**IMPORTANT NOTICE:**

Please note that Jabulani is situated in a low-risk-malaria-area. We recommend that all our guests consult their medical practitioner regarding anti-malaria prophylactics.

I confirm that I am duly authorized to enter into this agreement, have read and understood the terms and conditions above and regard myself bound by them.

Tour Operator/Travel agent: \_\_\_\_\_

Commission Structure: \_\_\_\_\_

Operator Representative's Full Name:

\_\_\_\_\_

Designation within company: \_\_\_\_\_

Signature: \_\_\_\_\_

## JABULANI TERMS & CONDITIONS 2021/2022



CENTRAL RESERVATIONS:  
T: +27 12 460 7348 / +27 12 460 5605  
RES@JABULANISAFARI.COM  
VISIT JABULANISAFARI.COM

OFFICE HOURS:  
08H00-17H00, MONDAY TO FRIDAY.  
SHOULD YOU WISH TO MAKE A  
RESERVATION AFTER HOURS, PLEASE  
CONTACT JABULANI DIRECTLY.

JABULANI:  
T: +27 15 793 1265 / +27 82 922 0120  
FRONTOFFICE@JABULANISAFARI.COM



DELUXE ACCOMMODATION



FINE DINING



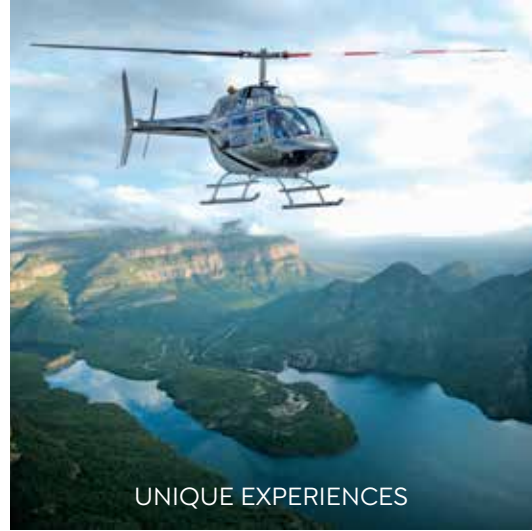
SERVICE EXCELLENCE



INTIMATE BREAKAWAYS



BIG 5 GAME VIEWING



UNIQUE EXPERIENCES



ELEPHANT EXPERIENCES



HERD ELEPHANT ORPHANAGE



EXTRAORDINARY LANDSCAPES



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